



# INFORMATION ON YOUR TRIP TO Cuba



## DEPARTING FROM THE UNITED STATES

**Make sure you have the following documents ready:**

- Valid Cuban passport (if applicable).
- Valid U.S. passport or green card.
- Valid Cuban passport with “habilitación” or Cuban entry permit.
- Plane ticket.
- U.S. departure tax unless previously paid at the agency.
- If you are traveling with a minor, a Guardianship Statement is required.
- The same regulations apply when you are traveling through a third country.

*Remember that every passenger is responsible for having all the valid travel documents required and presenting them upon departure. If you don't present valid documents, you may not be allowed to travel and may forfeit the cost of all or part of your travel arrangements.*



## YOUR LUGGAGE AND THE CHARTER COMPANY

- On your departure from the U.S., you are permitted to take 44 lbs of personal articles free of charge. You will be charged for any baggage in excess of 44 lbs.
- The charge for excess baggage (over 44 lbs.) is \$1.00-\$2.00 per pound. Verify with your Agency.
- **Please note that paying for excess baggage does not guarantee that it will be allowed to enter Cuba.**
- If your baggage is lost, you should speak to your flight representative and fill out a written claim. The lost baggage claim must be made before leaving the airport baggage area.
- As a special service to our customers, although charter companies handle these claims directly, Marazul will present your claim to the appropriate company. So make sure you take the original or a copy of the claim with you to the Marazul office where your arrangements were made. Lost baggage claims may take between 30 and 90 days.
- Always check with your travel agent for the latest information on the baggage policies of the charter company you are traveling with.



## ARRIVING IN CUBA

**Make sure you have the following documents ready:**

- Cuban passport (if applicable) and U.S. documents.
- Cuban passport with “habilitación” or entry permit if attached to the passport; or, if applicable, you will receive your entry permit upon arrival at the Airport Terminal Building.
- Vouchers for any land arrangements you may have made, i.e. car rental, taxi, hotel, local flights, please see the Havanatur-

- Celimar representative to exchange the voucher or obtain information on land arrangements. Claims must be presented the same month of your reservation.
- If you travel with an A2 Visa or Tourist Card and stay at the home of your relatives, you must register with Cuban Immigration and pay the applicable fees. *Otherwise, you will not be permitted to board your return flight.*
- Cuban Customs allows arriving passengers to bring in 66 lbs of personal articles free of charge. Medicines in a separate bag, up to 22 lbs, are also exempt from customs duties.



## CURRENCY AND FORM OF PAYMENT

**The U.S. Treasury Department allows passengers authorized to travel for family visits to spend:**

- \$179.00 per day in Cuba for basic expenses.
- Passengers over 18 years of age are allowed to carry a maximum of \$3,000 for family aid. Passengers may spend an undetermined amount for the purchase of informational materials (books, music CDs, videos, etc.), but **ONLY** for personal use, not for resale.
- **The United States DOES NOT allow the importation of Cuban products. The only exception to this rule is informational material.**
- For an additional charge, you may exchange your Traveler's Checks in banks in Cuba, such as Banco Financiero Internacional, Cadeca, Banco Metropolitano, and Banco Popular
- Due to U.S. restrictions, credit cards cannot be used in Cuba.

For information call:  
**Miami:** (305) 559-7114 / 1(800) 993-9667  
**New Jersey:** (201) 319-3900  
[www.marazul.com](http://www.marazul.com)

# INFORMATION ON YOUR TRIP TO CUBA



## CUBAN CUSTOMS REGULATIONS

### Upon arrival, you may import the following items, duty-free:

- Your personal articles, meaning the items a traveler would reasonably need for personal use during the trip, as well as medicines, prosthesis, and wheelchairs for handicapped travelers and educational books and articles.

### Upon entering as well as upon leaving the country, passengers are prohibited from carrying:

- Drugs, narcotics or psychotropic and hallucinogenic substances, except those carried for medical use and duly accompanied by a doctor's prescription authorizing its use.
- Explosives, firearms, or ammunition, unless expressly authorized by the appropriate entity.
- Blood products.
- Obscene or pornographic literature, articles or objects, or such items that go against the

general interests of the nation.

- Species protected by the Convention on International Trade in Endangered Species of Wild Fauna and Flora, unless carrying a permit issued by CITES.
- The import of the following electrical appliances is also prohibited: freezers with a capacity of over 7 feet, air conditioners, stoves, hotplates, showers, fryers, water heaters, irons using more than 290 watts per hour, toasters.

*By importing only the articles permitted and complying with value limits, you will contribute to a quick and trouble-free customs experience. For further information on these and other customs-related topics, please visit: <http://www.aduana.islagrande.cu>*

**KILOGRAMS: THE FIRST LINE OF THE TABLE INCLUDES THE 25 KG IN PERSONAL ITEMS PLUS THE 5 KG VALUED AT 50 PESOS DUTY-FREE.**

Kg. equivalent	Value in Cuban pesos (1 kg = 10 pesos)	Progressive customs duty	Duties due		
			From	To	Total
0 to 30 Kg	0.00 to 50.00	Duty-free	0.00	0.00	0.00
31 to 50 Kg	60.00 to 250.00	100%	10.00	200.00	200.00
51 to 75 Kg	260.00 to 500.00	150%	15.00	375.00	575.00
76 to 125 Kg	510.00 to 1000.00	200%	20.00	1000.00	1575.00

Total due in customs duties if you are importing the maximum allowed value -----**\$1,575.00**



## RECONFIRMING YOUR RETURN FLIGHT

- We recommend that passengers confirm their return flight by calling the nearest Havanatur-Celimar office (Ph: 836-3101, 836-3102, 836-3103). You may also call Havanatur-Celimar to make changes in your return date.
- Remember there are administrative fees applied to flight cancellations or date changes, apart from the cancellation fees charged by the charter company.



## DEPARTING FROM CUBA

### Make sure you have the following documents ready:

- Cuban passport (if applicable) and U.S. passport or green card.
- All passengers must pay a 25.00CUC departure tax. *Every passenger is responsible for having valid travel documents and presenting them upon departure. If the documents are not presented or are invalid, you run the risk of not being allowed to travel and forfeit the cost of your ticket and other fees.*



## PASSENGER ASSISTANCE DIRECTORY

**Havanatur-Celimar**  
Calle Paseo esquina 19,  
#451, Plaza. La Habana.  
Tel.: 830 9653 / 830 96 69

**Asistur**  
Tel.: 866-8527 / 867-1315  
866-8920 / 866-8339

**Banco Financiero Internacional**  
Calle Línea 1, Vedado,  
La Habana  
Tel.: 833-3423 / 833-3424

**U.S. Interests Section in Cuba**  
La Habana, Cuba

**Cuban Interests Section in the United States**  
2639 16th Street NW  
Washington, DC 20009  
Tel.: 202-797-8607

**Office of Foreign Assets Control**  
909 S.E. 1st Ave,  
Suite 736 Miami, FL 33131  
Tel.: 305-810-5140  
500 Pennsylvania Ave, N.W.  
2nd Floor ANX  
Washington, D.C. 20220  
Tel.: 202-622-2480



## TICKET SALES AND CONFIRMATION

### HAVANA

**Ticket Confirmation**  
Calle Paseo No. 606  
e/25 y 27, Vedado  
Tel.: 836-3101/02

**Carlos III Shopping Center**  
Ave Carlos III y Retiro  
Tel.: 878-7936

**La Puntilla Shopping Center**  
Calle 1ra y O, Miramar, Playa  
Tel.: 204-5960

**Servi-Cupet El Tangana**  
Calle Línea y Malecón,  
Vedado  
Tel.: 831-5225

**José Martí Airport**  
Terminal 2  
Tel.: 266-4415

**Trade Center**  
Calle 3ra. Esq. 74  
Tel.: 204-9212

### OTHER CITIES AND PROVINCES

**Pinar del Río**  
Tel.: (048) 77 84 94

**Varadero**  
Tel.: (045) 66-7279

**Matanzas**  
Tel.: (045) 25-3856

**Cienfuegos**  
Tel.: (043) 55-1393 /  
51-1150

**Santa Clara**  
Tel.: (042) 20-4001, 02

**Caibarien**  
Tel.: (042) 35-1171

**Sancti Spiritus**  
Tel.: (041) 32-8308

**Ciego de Ávila**  
Tel.: (033) 26-6342

**Camaguey**  
Tel.: (032) 28-1564

**Las Tunas**  
Tel.: (031) 37-2766

**Puerto Padre**  
Tel.: (031) 51-5494

**Bayamo**  
Tel.: (023) 42-7662 / 7664

**Holguín**  
Tel.: (024) 46-8091

**Santiago de Cuba**  
Tel.: (022) 64-3603

**Guantánamo**  
Tel.: (021) 32-6365/  
64-5358

**Baracoa**  
Tel.: (021) 64-5358



Passport, visa, flight ticket, and ground service arrangements

**HIALEAH**  
5358 West 16 Ave  
Hialeah, FL 33012  
(305) 828-8950

**LITTLE HAVANA**  
771 NW 37 Ave.  
Miami, FL 33125  
(305) 644-0255

**WESTCHESTER**  
8324 SW 40 St.  
Miami, FL 33155  
(305) 559-3616

**NEW JERSEY Family Travel**  
4100 Park Ave.  
Weehawken, NJ 07086  
(201) 319-3900

**Individual and Groups**  
1 Marine Plaza, Suite 302  
North Bergen NJ 07047  
(201) 319-1054